

# TOWN OF NORTHLAKE RESIDENTIAL UTILITY RATES

## WHAT'S GOING ON WITH OUR WATER AND WASTEWATER RATES?

On July 16, 2020, the Northlake Town Council voted to adjust the Town's existing rate structure.

## WHEN WILL THE NEW RATES BE REFLECTED ON MY WATER BILL?

The new rates will go into effect on August 21, 2020. You will receive your first bill with the new rates in the last week of September.

## WHY DID THE RATES NEED TO BE ADJUSTED?

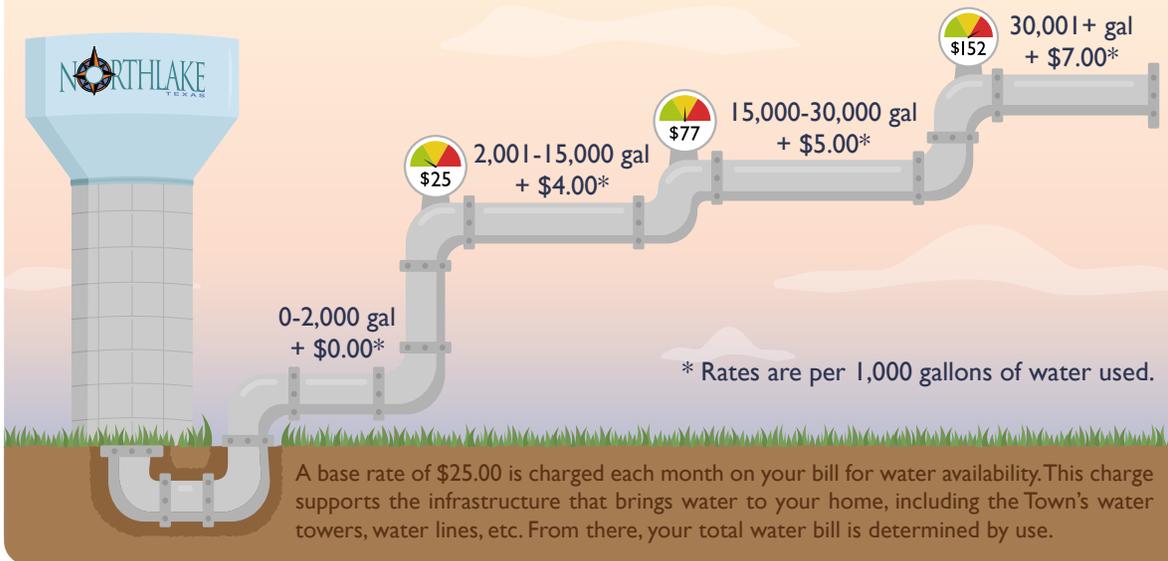
### 1. WHOLESALE COST INCREASE

The Town provides water service by purchasing water from wholesale suppliers in the area. Since 2009 (the last time residential water rates were adjusted), the Town's wholesale water provider has increased the price of water by 30%.

### 2. A SELF-SUSTAINING SYSTEM

A priority of Town Council is to move forward with a completely self-sustaining water and wastewater system; with the most recent adjustments the Town's system will not be subsidized by property taxes.

## RESIDENTIAL WATER RATES

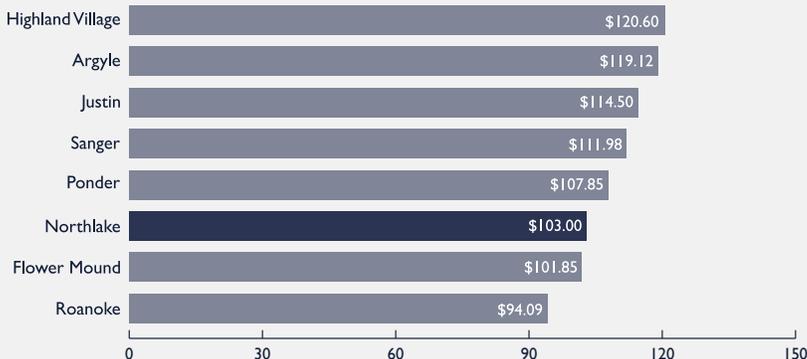


## RESIDENTIAL WASTEWATER RATES

Wastewater service is charged at a base rate of \$25.00 each month.

There are no additional charges for usage up to 2,000 gallons; after 2,001, users are charged \$7.00 for every 1,000 gallons.

## HOW DOES NORTHLAKE COMPARE TO OTHER CITIES IN DENTON COUNTY?



\*Chart reflects 10,000 gallons of water use and 5,000 gallons of wastewater use

## HOW WILL THIS AFFECT MY BILL?

The adopted rate structure is based upon use; the more water you use, the more you pay per gallon. You can access a free online bill calculator to help you plan for your future bill on our website at [www.town.northlake.tx.us](http://www.town.northlake.tx.us).

## WHERE CAN I GET MORE INFORMATION?

For more information and to access a free online bill calculator, visit our website at [www.town.northlake.tx.us](http://www.town.northlake.tx.us) > Government > Departments > Utility Billing

