



February 16, 2021

Information for wholesale customers

Fort Worth issues boil water notice for Northside 2, 3 & 4 pressure planes

- Monday afternoon Fort Worth issued a boil water notice for NSIII Pressure plane
- Early Tuesday morning, Fort Worth extended the BWN to include all NSII, NSIII and NSIV pressure planes.
- Starting in the early morning hours Monday, Fort Worth Water began experiencing rolling blackouts that affected numerous treatment and pumping facilities.
- Three of the four treatment plants in service experienced outages, with most having multiple outages.
- Once power was restored, complications from frozen equipment delayed returning the plants or pump stations into service immediately.
- There also are outages at booster pump stations.
- Generators were placed in service, but at least one failed Monday afternoon,
- End result was water was used at a quicker rate than the plants could produce and move it.
- There appear to be a couple of large diameter main breaks affecting the ability to move water. The breaks are not yet identified but staff are actively searching now.
 - One on the NS II line between Northside PS and Caylor tank.
 - One on the ES II line between RH and North Beach.
- Fort Worth Water staff continue to work around the clock to restore capacity needed,