



WATER SERVICE APPLICATION

Form revised 2/4/2019

APPLICATION TYPE

New Service Update Billing Information Discontinue Service Other (explain in special instructions below)

SERVICE TYPE

Residential (check below if applicable) Commercial (check below if applicable) Fire Hydrant Meter
 Owner Occupant Owner Occupant
 Landlord/Property Manager Landlord/Property Manager
 Renter/Tenant Renter/Tenant

WATER SERVICE INFORMATION

Service Start Date (no weekends or Holidays for new or discontinued service): _____

Service Address: _____

BILLING CONTACT INFORMATION

Billing Name: _____

Billing Contact (if billed to company or organization): _____

Billing Address: _____ City/State/ZIP: _____

Day Phone: _____ Evening Phone: _____

Drivers License Number: _____ State Issued: _____

ACCOUNT PRIVACY

With your written authorization the Town of Northlake can withhold the release of your personal information (i.e. phone number, social security number, address) pursuant to Section 182.052 of the Texas Utilities Code. Do you want your personal information associated with your water service account kept confidential? **Yes, keep my personal information confidential** **No**

BILLING OPTIONS

Utility bills are sent on the last day of the month and can either be sent via e-mail or postal service. Please let us know how you would like to receive your bill:

Yes, please send my bill via e-mail. My e-mail address is: _____

No, I do not want my bill sent via e-mail. Please send my bill via postal service

SPECIAL INSTRUCTIONS

For water service customers, there will be a deposit required. Please call 940-648-3290 press 3 for more information.

ACCOUNT AUTHORIZATION

By signing below I understand that I am responsible for this account and that all bills must be paid on or before the due date or be subject to late charges and or possible termination of service.

Signature: _____ Date: _____

FOR OFFICE USE ONLY

Deposit Date: _____ Account #: _____

Deposit Amount: _____ Cash/Check #: _____



WATER SERVICE AGREEMENT

PURPOSE - The **Town of Northlake** is responsible for protecting the drinking water supply from contamination or pollution; which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The **Town of Northlake** enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the **Town of Northlake** will begin service. In addition, when service to an existing connection has been suspended or terminated, the **Town of Northlake** will not re-establish service unless it has a signed copy of this agreement.

- I. RESTRICTIONS** - The following unacceptable practices are prohibited by State regulations:
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

- III. SERVICE AGREEMENT** - The following are the terms of the service agreement between the **Town of Northlake** and the Customer.
- A. The **Town of Northlake** will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the **Town of Northlake** or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the **Town of Northlake's** normal business hours.
 - C. The **Town of Northlake** shall notify the Customer in writing of any cross-connection or other potential contamination hazard, which has been identified during the initial inspection or the periodic re-inspection.
 - D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the **Town of Northlake**. Copies of all testing maintenance records shall be provided to the **Town of Northlake**.

IV. ENFORCEMENT - If the Customer fails to comply with the terms of the Water Service Agreement, the **Town of Northlake** shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Name (please print)	Signature	Date
---------------------	-----------	------

Address	City	State	Zip
---------	------	-------	-----

Town of Northlake, Texas

Public Notice Requirement for Notification Upon

Usage of Chloramines

Chloramines are used for the Town of Northlake water. This change is intended to benefit our customers by reducing the levels of disinfection byproducts (DBPs) in the system, while still providing protection from waterborne disease.

However, the change to chloramines can cause problems to persons dependent on dialysis machines. A condition known as hemolytic anemia can occur if the disinfectant is not completely removed from the water that is used for the dialysate. Consequently, the pretreatment scheme used for the dialysis units must include some means, such as a charcoal filter, for removing the chloramine prior to this date. Medical facilities should also determine if additional precautions are required for other medical equipment.

In addition, chloramination may be toxic to fish. If you have a fish tank, please make sure that the chemicals or filters that you are using are designed for use in water that has been treated with chloramines. You may also need to change the type of filter that you use for the fish tank.

Any questions or concerns, please contact Town of Northlake Public Works Department at 940.242.5707 or by mail: 1400 FM 407, Northlake Texas 76247.